



COLORADO
Department of Health Care
Policy & Financing



Dear [Agency] Employee,

The Colorado Department of Health Care Policy and Financing (HCPF), a state entity who oversees Medicaid services, and Vital Research, an independent research firm, are partnering to learn about the quality of work life and satisfaction for Case Managers across the State. To this end, we are asking you to take a few moments to complete a brief survey by clicking on the link below.

[Click Here to Start the Survey](#)

This is your opportunity to let us know what you think. Your responses will help HCPF understand your quality of work life and satisfaction as well as identify opportunities for improvement.

All responses will be kept completely confidential. Individual responses will not contain identifying information and only the associated case management agency you are employed with will be reflected in the survey results. HCPF will receive only a summary report representing the entire group of responses from Vital Research. As gratitude for your participation, you will receive a **\$10 Amazon e-gift card** upon completion of the survey.

If you have any questions about the online survey, please contact Mitzi Ochoa at Vital Research toll free at 888-848-2511 or mochoa@vitalresearch.com.

If you have questions about the purpose of the survey, please feel free to contact me, Katie Young, at 303-866-5208 or katherine.young@state.co.us.

Your thoughts and opinions are very important to us. Thank you for your participation.

Sincerely,

Katie Young



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Katie Young
Waiver Quality Coordinator
Case Management & Quality Performance